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| 6 | Facsimile: (213) 897-2804 Attorneys for Complainant | |
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| 8 | BEFOR STRUCTURAL PEST | |
| -9 | DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA | |
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| 11 | In the Matter of the Accusation Against: TIM DEAN AVILA | Case No. 2016-54 |
| 12 | 10309 Vassar Street Chatsworth, CA 91311 | |
| 13 | | ACCUSATION |
| 14 | Mailing: 10630 Lynrose Street | |
| 15 | Temple City, CA 91780 | |
| 16 | Field Representative's License No. FR 35553 | |
| 17 | Respondent. | |
| 18 | | |
| 19 | Complainant alleges: | |
| 20 | <u>PARTIES</u> | |
| 21 | 1. Susan Saylor ("Complainant") brings this Accusation solely in her official capacity as | |
| 22 | the Registrar/Executive Officer of the Structural Pest Control Board, Department of Consumer | |
| 23 | Affairs. | |
| 24 | 2. On or about February 7, 2003, the Str | ructural Pest Control Board issued Field |
| 25 | Representative's License Number FR 35553 to Tim Dean Avila ("Respondent"). The Field | |
| 26 | Representative's License was in full force and effect at all times relevant to the charges brought | |
| 27 | herein and will expire on June 30, 2017, unless re | enewed. |
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- 9. Code section 8593 states, in pertinent part:
- (a) The board shall require as a condition to the renewal of each operator's and field representative's license that the holder submit proof satisfactory to the board that he or she has informed himself or herself of developments in the field of pest control either by completion of courses of continuing education in pest control approved by the board or equivalent activity approved by the board. In lieu of submitting that proof, the license holder, if he or she so desires, may take and successfully complete an examination given by the board, designed to test his or her knowledge of developments in the field of pest control since the issuance of his or her license.
- (b) The board shall develop a correspondence course or courses with any educational institution or institutions as it deems appropriate. This course may be used to fulfill the requirements of this section. The institution may charge a reasonable fee for each course.
- (c) The board may charge a fee for the taking of an examination in each branch of pest control pursuant to this section in an amount sufficient to cover the reasonable regulatory cost of administering each examination.
- 10. Section 8620 of the Code provides, in pertinent part, that the Board may suspend or revoke a license when it finds that the holder, while a licensee or applicant, has committed any acts or omissions constituting cause for disciplinary action or in lieu of a suspension may assess a civil penalty.
- 11. Section 8637 of the Code states, in pertinent part, that "[m]isrepresentation of a material fact by the applicant in obtaining a license or company registration is a ground for disciplinary action."
 - 12. Section 8641 of the Code states, in pertinent part:

Failure to comply with the provisions of this chapter, or any rule or regulation adopted by the board, or the furnishing of a report of inspection without the making of a bona fide inspection of the premises for wood destroying pests or organisms, or furnishing a notice of work completed prior to the completion of the work specified in the contract, is a ground for disciplinary action.

3. Section 8654 of the Code states, in pertinent part:

Any individual who has been denied a license for any of the reasons specified in Section 8568, or who has had his or her license revoked, or whose license is under suspension, or who has failed to renew his or her license while it was under suspension, or who has been a member, officer, director, associate, qualifying manager, or responsible managing employee of any partnership, corporation, firm, or association whose application for a company registration has been denied for any of the reasons specified in Section 8568, or whose company registration has been revoked as a result of disciplinary action, or whose company registration is under suspension,

and while acting as such member, officer, director, associate, qualifying manager, or responsible managing employee had knowledge of or participated in any of the prohibited acts for which the license or registration was denied, suspended or revoked, shall be prohibited from serving as an officer, director, associate, partner, qualifying manager, or responsible managing employee of a registered company, and the employment, election or association of such person by a registered company is a ground for disciplinary action.

REGULATORY PROVISION

14. California Code of Regulations, title 16, section 1911 states:

Each operator, field representative and applicator shall file his or her address of record with the board and shall notify the board of any change in address within ten (10) days of such change. The address of record of a field representative, an operator or an applicator shall be the address of the registered company by which he or she is employed or with which he or she is associated or his or her residence address if he or she is not employed and associated.

Each licensee shall also file his or her address for mailing purposes with the board and shall notify the board of any change in address within ten (10) days of such change.

- 15. California Code of Regulations, title 16, section 1950 states, in pertinent part:
- (a) Except as provided in section 1951, every licensee is required, as a condition to renewal of a license, to certify that he or she has completed the continuing education requirements set forth in this article. A licensee who cannot verify completion of continuing education by producing certificates of activity completion, whenever requested to do so by the Board, may be subject to disciplinary action under section 8641 of the code.
- (b) Each licensee is required to gain a certain number of continuing education hours during the three year renewal period. The number of hours required depends on the number of branches of pest control in which licenses are held. The subject matter covered by each activity shall be designated as "technical" or "general" by the Board when the activity is approved. Hour values shall be assigned by the Board to each approved educational activity, in accordance with the provisions of section 1950.5.
- (d) Field representatives licensed in one branch of pest control shall have completed 16 continuing education hours, field representatives licensed in two branches of pest control shall have completed 20 continuing education hours, field representatives licensed in three branches of pest control shall have completed 24 continuing education hours during each three year renewal period. In each case, a minimum of four continuing education hours in a technical subject directly related to each branch of pest control held by the licensee must be gained for each branch of pest control licensed and a minimum of eight hours must be gained from Board approved courses on the Structural Pest Control Act, the Rules and Regulations, or structural pest control related agencies' rules and regulations.

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COST RECOVERY

Section 125.3 of the Code provides that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case, with failure of the licentiate to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

FACTS

17. On or about June 15, 2014, Respondent submitted a Field Representative license renewal application to the Board wherein Respondent certified under penalty of perjury that he successfully completed all required continuing education coursework during his last renewal period. Specifically, Respondent signed a License Renewal Application, which provided in pertinent part:

Continuing Education Certification - I have completed "16" hours of continuing education required for renewal of my license. I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.

Respondent filled in the "16" for the number of hours, signed his name below the above certification, and dated his signature "6-15-14."

On or about November 3, 2014, the Board sent notification to Respondent's address of record that he had been selected for a continuing education ("CE") audit. Respondent was informed that he needed to submit to the Board, copies of his certificates of completion that verify the CE hours for the renewal period July 1, 2011, through June 30, 2014. Respondent was given 14 days to respond to the Board's request or risk disciplinary action being taken against his license. Respondent failed to provide the Board with any certificates of completion of CE requirements for the renewal period indicated.

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- 19. On or about March 3, 2015, the Board sent a "SECOND NOTICE" to Respondent's address of record that he had been selected for the 2014 CE audit. Again, Respondent was given 14 days to respond to the Board's request or risk disciplinary action being taken against his license. Respondent failed to provide the Board with any certificates of completion of CE requirements for the renewal period indicated.
- 20. On or about March 13, 2015, the Board received correspondence from Respondent's former employer. The correspondence included a Notice of Transfer of Employment which listed July 31, 2014, as the date Respondent left employment and a residential address for Respondent. The return of the "SECOND NOTICE" was also included in the correspondence with hand writing that states "MR. AVILA DOES NOT WORK HERE."
- 21. On or about March 16, 2015, the Board resent the "SECOND NOTICE" to Respondent at the residential address provided by Respondent's former employer.
- 22. On or about April 24, 2015, the Board resent the "SECOND NOTICE" to Respondent's mailing address on file with the Board.
- 23. On or about May 4, 2015, the Board received returned mail from the United States
 Postal Service marked "FORWARD TIME EXP RTN TO SEND" for the mailing address on file
 with the Board. The forwarding address confirmed the residential address provided by
 Respondent's former employer.
- 24. On or about May 8, 2015, the Board sent a "FINAL NOTICE" to the residential address provided by the United States Postal Service and Respondent's former employer. The notice advised Respondent that he had been selected for the 2014 CE audit. Again, Respondent was given 14 days to respond to the Board's request or risk disciplinary action being taken against his license.
- 25. On or about May 21, 2015, the Board received returned mail from the United States Postal Service marked "RETURN TO SENDER NOT DELIVERABLE AS ADDRESSED UNABLE TO FORWARD" for the residential address provided by the United States Postal Service and Respondent's former employer.

26. On or about July 23, 2015, the Board sent notification to Respondent's address of record that he was noncompliant with codes and regulations. On or about July 30, 2015, the Board received a return of this letter with a typewritten statement "THIS INDIVIDUAL NO LONGER WORKS FOR ALLERCLEAN PEST CONTROL, INC."

FIRST CAUSE FOR DISCIPLINE

(Failure to Provide Proof of Continuing Education)

27. Respondent is subject to disciplinary action pursuant to Code sections 8641 and 8593 in conjunction with California Code of Regulations, title 16, section 1950 subdivision (a), in that Respondent failed to provide the Board with verifiable documentation to demonstrate that he completed all of the continuing education requirements as a condition of renewal of his Field Representative License. Specifically, Respondent failed to produce copies documenting completion of sixteen (16) hours of continuing education for the renewal period of July 1, 2011, through June 30, 2014, as requested by the Board's representative. Complainant refers to and by this reference incorporates, the allegations set forth above in paragraphs 17 through 26 inclusive, as though set forth fully.

SECOND CAUSE FOR DISCIPLINE

(Misrepresentation of Material Fact)

28. Respondent is subject to disciplinary action pursuant to Code section 8637, in that on or about June 15, 2014, Respondent misrepresented to the Board that he had completed sixteen (16) hours of continuing education coursework in his license renewal application, when in fact he had failed to do so. Complainant refers to and by this reference incorporates, the allegations set forth above in paragraphs 17 through 26, inclusive, as though set forth fully.

THIRD CAUSE FOR DISCIPLINE

(Failure to Maintain Address with Board)

29. Respondent is subject to disciplinary action pursuant to Code section 8641, in conjunction with Code section 8567, and California Code of Regulations, title 16, section 1911, in that Respondent failed to comply with the provisions, rules, and regulations adopted by the Board. Specifically, Respondent failed to notify the Board of a change in his mailing address

| 1 | within 10 days from July 31, 2014. Complainant refers to and by this reference incorporates, the | |
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| 2 | allegations set forth above in paragraphs 17 through 26, inclusive, as though set forth fully. | |
| 3 | <u>OTHER MATTERS</u> | |
| 4 | 30. Section 8620 provides, in pertinent part, that a respondent may request that a civil | |
| 5 | penalty of not more than \$5,000 be assessed in lieu of an actual suspension of I to 19 days, or not | |
| 6 | more than \$10,000 for an actual suspension of 20 to 45 days. Such request must be made at the | |
| 7 | time of the hearing and must be noted in the proposed decision. The proposed decision shall not | |
| 8 | provide that a civil penalty shall be imposed in lieu of a suspension. | |
| 9 | 31. Pursuant to 8654 of the Code, if discipline is imposed on Field Representative | |
| 10 | License No. FR 35553 issued to Respondent, Respondent shall be prohibited from serving as an | |
| 11 | officer, director, associate, partner, qualifying manager, or responsible managing employee for | |
| 12 | any registered company during the time the discipline is imposed, and any registered company | |
| 13 | which employs elects, or associate Respondent, shall be subject to disciplinary action. | |
| 14 | <u>PRAYER</u> | |
| 15 | WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, | |
| | and that following the hearing, the Structural Pest Control Board issue a decision: | |
| 16 | and that following the hearing, the Structural Pest Control Board issue a decision: | |
| 16 17 | and that following the hearing, the Structural Pest Control Board issue a decision: 1. Revoking or suspending Field Representative's License Number FR 35553, issued to | |
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| 17 | 1. Revoking or suspending Field Representative's License Number FR 35553, issued to | |
| 17 18 | 1. Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; | |
| 17 18 19 | Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable | |
| 17 18 19 20 | Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions | |
| 17 18 19 20 21 | Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, | |
| 17 18 19 20 21 22 | Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, Taking such other and further action as deemed necessary and proper. | |
| 17 18 19 20 21 22 23 | 1. Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; 2. Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, 3. Taking such other and further action as deemed necessary and proper. DATED: 5/3/16 SUSAN SAYLOR Registrar/Executive Officer | |
| 17 18 19 20 21 22 23 24 | 1. Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; 2. Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, 3. Taking such other and further action as deemed necessary and proper. DATED: 5/3/1/0 SUSAN SAYLOR Registrar/Executive Officer Structural Pest Control Board Department of Consumer Affairs | |
| 17 18 19 20 21 22 23 24 25 | 1. Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; 2. Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, 3. Taking such other and further action as deemed necessary and proper. DATED: 5/3/1/2 SUSAN SAYLOR Registrar/Executive Officer Structural Pest Control Board | |
| 17 18 19 20 21 22 23 24 25 26 | 1. Revoking or suspending Field Representative's License Number FR 35553, issued to Tim Dean Avila; 2. Ordering Tim Dean Avila to pay the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, 3. Taking such other and further action as deemed necessary and proper. DATED: 5/3/1/2 SUSAN SAYLOR Registrar/Executive Officer Structural Pest Control Board Department of Consumer Affairs State of California | |